

New Technical Support and Training Engineer at Distech Controls

[Lyon, France, April 3, 2023] - Distech Controls™, an innovation leader connecting people with intelligent building solutions, is delighted to announce that Sophie Kay Neale has been appointed to lead the Technical Support and Training team in the UK and Ireland. Sophie will provide Distech Controls' customers with technical, product and training support across the country and in Ireland.

Having worked as a system integrator (SI) within the BMS (Building Management Systems) industry for over 20 years, Sophie has valuable experience and unique insights that she can bring to her new role. During her career, Sophie has worked in service, installation and project engineer positions as well as taking on project manager and operations manager responsibilities. She has worked for small and large SI companies delivering solutions for a variety of commercial buildings, from rural projects through to office buildings in Canary Wharf.

"I was looking to move into technical support and training when this role came up," explains Sophie. "With the knowledge I have gained over my career, I feel I understand the pressures and challenges SIs face on projects and can help them overcome any issues. I had installed Distech Controls products before I joined and always found them to be cutting edge, intuitive and powerful but, now I am fully immersed in the technology and the company, I am so much more impressed. The capabilities of the products are second to none and the company has a fantastic ethos."

"We are thrilled to have Sophie join us," comments Simon Ward, Director of Sales – UK & Ireland for Distech Controls. "Her enthusiasm and extensive knowledge will be extremely valuable to us as we continue on our path for continued growth in the UK and Ireland. Sophie will be on hand to help our customers with any queries they have, providing support remotely or on site, whenever it is required. She is also going to add renewed vigor to our training programme and we are looking forward to more customers visiting our office and becoming fully engaged with Distech Controls.

Sophie will be running a full, face-to-face training programme for Distech Controls customers at the UK office in Buckinghamshire. The courses cover the ECLYPSE solution, and the company can also offer bespoke training for companies and teams. Sophie concludes, "I feel grateful to have this new opportunity. It is great to be in a room with SIs providing training, helping them solve problems and create fantastic projects."

To learn more about Distech Controls or to get in touch with Sophie visit www.distech-controls.com.

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About Distech Controls

Distech Controls connects people with intelligent building solutions through our forward-thinking technologies and services. It partners with customers to deliver innovative solutions that can provide better health, better spaces, and better efficiencies. Its passion for innovation, quality and sustainability guides its business, which serves multiple

market segments through worldwide business divisions, service offices and a superior network of Authorized System Integrators and Distributors. Distech Controls is a subsidiary of Acuity Brands, Inc.

For more information, visit the website www.distech-controls.com

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Press Contact

Sarah-Jane Demolliere

Marketing Solutions Manager

+33 (0)4 78 45 94 58